

Captain's House



Your Health is Our Priority!





In **Captain's House**, we have always been committed to Health and Safety of our guests and staff.

Therefore, we designed and executed an integrated Health and Safety Hygiene Crisis Management Plan against SARS-CoV-2 spread in conformity with Greek Ministries of Health and Tourism, W.H.O. and ECDC Guidelines in cooperation with the University of Crete.

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Certificates

In response to the developments of the Covid-19- pandemic our hotel has been certified from the Greek Ministry of Tourism for following all the Government guidelines and Safety Protocols.



The head staff members of the hotel have successfully completed and certified from the Medical Department of the University of Crete for the training program about Coronavirus (SARS-CoV-2).





During Your Arrival

- Fast check in & check out procedures
 - New Check-in time → 3:00 pm
 - New Check-out time → 11:00 am
- Touchless forehead temperature check
- All payments will be done with touchless Visa or Master Card
- Hand disinfection stations with alcohol based gels
- On each new arrival you will receive a safety package which includes:
 - Masks
 - Antiseptic gel



Guest Rooms

- Linen and textiles are laundered by industrial laundry provider, applying organized SARS-CoV-2 prevention plan
- Strict implementation of integrated cleaning and sanitation program including use of steam cleaners and disinfectant sprayers
- Detailed plan in accordance with Public Health Authorities guidelines in case of COVID-19 incidents
- Strict implementation of cleaning and sanitation programs for split air conditioning units in guest rooms



Restaurant

- ✓ Rigorous personal hygiene measures for all guests entering restaurant areas
- ✓ Social distancing measures during food service by authorized personnel, serving every guest
- ✓ Strict implementation of cleaning and sanitation programs in restaurant and food production area
- ✓ All our personnel is equipped with all the necessary safety equipment